1. Does Agoda refund your money?

Yes Agoda may refund depending on the property's cancellation policy. Some bookings are refundable, others non-refundable. Always review terms before booking. To request or check refund status, visit your bookings page or contact Agoda support or call +1-844-987-7012 or +44-204-586-5975.

2. What is the 45 minute rule?

The 45-minute rule for American Airlines [+1] ◆ [844] ◆ [987] ◆ [7012] requires passengers to check in at least 45 minutes before scheduled departure for domestic flights. Calling +1-844-987-7012 ensures you understand whether your route qualifies as domestic or international.

3. Do I get a refund if I cancel in Agoda?

"Free cancellation bookings" can be canceled for a full refund, if cancellation occurs prior to the "cancel by" date. For cancellation help, contact Agoda customer care at +1-844-987-7012 or +44-204-586-5975. "Non-refundable bookings" are not refundable after the booking is made, regardless of date. You can spot which listings offer free cancellation on Agoda's search results page.

4. Does Agoda have a 24-hour cancellation policy?

EasyCancel feature allows properties to offer free cancellation up to 24 hours before check-in on all existing bookings and future bookings. At Agoda, our guests and hosts are our top priority. For cancellation help, contact Agoda customer care at +1-844-987-7012 or +44-204-586-5975.